



CERTIFICATE OF COMPLETION

GDPR COMPLIANCE ASSESSMENT

To support its compliance program and to meet its requirements as both a Data Controller (an entity that determines the purposes and means of processing of data) and/or Processor (an entity that processes personal data on behalf of and under the explicit direction of the Controller) as defined by the European Union (EU) General Data Protection Regulation (GDPR), the organization listed below engaged Coalfire Systems, Inc. (Coalfire) to perform a compliance assessment of the business practices and controls in place.

| | | | | | |
|---------|---------------------|---------|---|---------|--------------|
| Company | Ricoh Company, Ltd. | Address | 70 Valley Stream Parkway Malvern, PA | State | Pennsylvania |
| | | | | Country | USA |

The specific objectives included:

1. Evaluation of the processes and policies by which the organization manages its data processing operations on behalf of its customers.
2. Characterization of the data processing environment.
3. Identification of key data processing flows and related processes.
4. Evaluation of the design and function of privacy controls.
5. Issuance of final assessment of privacy program.

Certificate Issuance Date: Nov 1, 2019

Expiration Date: Nov 1, 2020

On behalf of Coalfire, certificate issued by:

Print name: Paul Sonntag,



Director, Commercial Services, Privacy

The Organization listed above has engaged Coalfire in its privacy program in accordance with commonly accepted best practices. In all circumstances, the Organization acknowledges and agrees that any outcome is a point-in-time examination. Coalfire makes no representations, warranties or claims of any kind, regarding the information or service provided or the Organization's business activities or operations. In addition, Coalfire does not guarantee that the Organization's web site or systems are immune from hackers or secure from either an internal or external attack, that any data is free from risk of being compromised or misused.